

MAXIMIZING
YOUR
GAMING
POTENTIAL

MOBILE ASSISTANT

Slot Dispatch



MicroFirst® Gaming's Mobile Assistant:

- Provides real-time Event Notification to your staff allowing for enhanced Player Service by reducing the amount of time the Player has to wait to be taken care of.
- Allows your Staff to cover more casino floor area.
- Reduces the need for your Staff having to look for Slot Machines/Players in need of Assistance.
- Provides notification directly to the supervisor on shift of excessive Player wait times.
- Is simple to configure to meet your individual Casino needs.
- Allows for dynamic "on the fly" configuration.

"Do your staff limitations keep you from meeting the Service Expectations of your Players?"

"Are your Supervisors aware of when current Service Times are outside of your Company Goals?"

Key Product Features Include:

- Zone Configuration
- Event Assignment by Job Class
- Full Event Lifestyle Tracking

Eliminate the Cliché "I've been waiting a half hour"

Research has shown that the Average Response Time drops from over Ten minutes to less than Three minutes after installation of the **MicroFirst® Gaming** Mobile Assistant Product.

Contact **MicroFirst Gaming's** "Customer Solutions Department" and gain the knowledge to; Make a Difference, Stay Competitive and Improve your Operations.

THE MicroFirst Gaming EXPERIENCE

Founded in 1985 **MicroFirst Gaming** is an award winning, international technology company focused on providing high quality, cost effective solutions. Since its inception **MicroFirst Gaming** has served a variety of industries, including broadcast automation, video signage, hospitality, and gaming, and has continued to push the limits in state-of-the-art technology. Our highly skilled staff, some of whom hold doctorate degrees in their specialty, have over 500 years of combined industry experience. Our in-depth knowledge, vast experience, and dedication to delivering creative, cost-effective solutions has poised us as a leader in technology professional services, visual content, hardware, and software solutions.

At **MicroFirst Gaming** we take great pride in our high standards and quality of work we put forth. We strive to create long-lasting relationships with you, while giving you all the tools, training, and services you need to be at your best.

GAMING LICENSED

MicroFirst Gaming maintains the Top Level Licenses in all major jurisdictions, which include the ability to work on sensitive gaming technology including electronic funds transfer.

MicroFirst Gaming offers a wide variety of Industry Leading Products and Professional Services encompassing the following areas:

Content / Visual Design

- Slot System Touch Screens
- Digital Signage
- Web
- Print / Copy
- E-Mailers
- Kiosk
- Slot Machines
- Internet Gaming
- Mobile Gaming
- System Bonusing
- Bonus Games
- Theming and Branding
- Audio Production and Voice-overs

Technical Professional Services

- Project Management
- Technical Manpower
- Installation
- Go-Live Support
- Specification Writing
- Education and Training
- Slot Machine Compatibility Testing
- System Compatibility Testing
- Network Services
- Regulatory Assistance
- 3rd Party Product Analysis and Evaluation
- Slot System Release Testing

Hardware Solutions

- Gaming Products
- Replacement Components
- Board Repair and Bench Services
- Custom Board Design, Development and Manufacturing
- Server Repairs, Parts and Upgrades
- Custom Tester Development and Manufacturing
- Unique Sign / Attraction Systems

Software Solutions

- iSeries Programming
- Power Packed Applications
- Gaming Products
- Custom Solutions
- Gateways
- Interfaces
- Custom Kiosk Design and Development
- Testing / Diagnostic Applications
- 3rd Party Product Integration
- Security

Ryan Randazzo

Vice President of Customer Solutions
Direct: 609.878.2238
Cell: 856.723.2978
rrandazzo@microfirst.com

MicroFirst Gaming

811 South Egg Harbor Rd
Hammonton, NJ 08037

MicroFirst Gaming Website

MicroFirst.com

