# TECHNICAL MANPOWER PROFESSIONAL SERVICES

MicroFirst Gaming® ManPower Professional Services is the answer you have been looking for.

Have you be overwhelmed with due dates?

Are you juggling resources from project to project?

Do you have resource constraints?

Do you simply want to get the job done fast and right?

Our qualified licensed Technicians and highly skilled Technical Manager can perform the necessary services to complete your project and most importantly do so without interrupting your internal resources. Save on overtime expenses and avoid priority shifting.

Leave the hassles to MicroFirst Gaming. Our well-organized Technical Team will insure effective quality assurance, a job well done an on time completion. MicroFirst Gaming's Technical Manpower Professional Services, takes the extra step and makes the extra effort, providing your project with a highly skilled Technical Manager to manage the resources, organize the Project and provide a central point of contact. Don't be fooled by other resource offerings, make the right decision and go Professional with MicroFirst Gaming.

### **Manpower Services Offered**

- Revoked Slot Machine Software
- Expansions
- Floor Software Updates
- Reconfigurations
- Slot Machine / Slot System Mods
- Internal Slot Machine Cleaning, Dress up, Maintenance, Bulbs, Etc
- New Installs
- · Slot Machine Move
- Slot System Installation
- · Slot Machine / Slot System Upgrades
- Slot System / Slot Based Wiring
- · Ethernet Floor Installation

You name it, we have the expertise and resources to do it; on time, on budget and correct the first time.



# TECHNICAL MANPOWER PROFESSIONAL SOLUTION

**Software Upgrades** 



**Hardware** 

Conversion

**Slot Machine Re-Location** 



**Preventative** 

**System** Installation



**Project** 

MicroFirst Gaming® offers a wide variety of Industry Leading Products and Professional Services encompassing the following areas:

### **Content / Visual Design**

- Design + Development for;
  - Slot System Touch Screens
  - Digital Signage
  - Web
  - Print / Copy
  - E-Mailers
  - Kiosk
  - Slot Machines
  - Internet Gaming
  - Mobile Gaming
  - System Bonusing
  - Bonus Games
  - Theming and Branding
- Audio Production and Voice-overs

### **Technical Professional Services**

- Project Management
- Technical Manpower
- Installation
- · Go-Live Support
- Specification Writing
- Education and Training
- Slot Machine Compatibility Testing
- System Compatibility Testing
- Network Services
- · Regulatory Assistance
- 3rd Party Product Analysis and **Evaluation**
- Slot System Release Testing

### **Hardware Solutions**

- Gaming Products
- Replacement Components
- Board Repair and Bench Services
- · Custom Board Design, **Development and Manufacturing**
- Server Repairs, Parts and Upgrades
- Custom Tester Development and Manufacturing
- Unique Sign / Attraction Systems

### **Software Solutions**

- iSeries Programming
- Power Packed Applications
- Gaming Products
- Custom Solutions
- Gateways
- Interfaces
- · Custom Kiosk Design and Development
- Testing / Diagnostic **Applications**
- 3rd Party Product Integration
- Security

**Vice President of Customer Solutions** 

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### **MicroFirst Gaming**

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## **MicroFirst Gaming Website**

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