

MAXIMIZING
YOUR
GAMING
POTENTIAL

BOARDS - COMPONENTS REPAIR & BENCH PROFESSIONAL SERVICES

MicroFirst Gaming's In-House Diagnostic & Repair Facility, is a fully equipped electronic repair Service Center. We Provide high quality, hi-tech, turn-key Professional Services for; Problem Determination, Repairs, Upgrades, Updates, Modifications, Manufacturing Corrections, Common Problem Solutions, Quality Assurance, Labeling, Tracking and Reporting. All our work is; inspected, quality controlled and back by an excellent work assurance warranty.

Don't buy a new Board or Component and waste your budget! Save cost and Repair, Modify, Up-Grade and / or Up-Date them!

At MicroFirst Gaming® we Partner with our Clients and scale our Repairs & Bench Professional Services to fit each unique set of circumstances. Whether you need; a monthly turn-key Catch-All Maintenance Service Plan, a pre set Budget Containment Plan or a'-la-carte As Need Professional Services, MicroFirst Gaming is the Solution.

Key Service Area Offerings Include:

- Cost Saving, Flat Rate Pricing
- Swap-Out Program
- Fast Turnaround Time
- Hot Lot – Emergency Expediting
- Both Small and Large Projects
- Special Client Processes
- Small Groups to Large Volume Lots
- Quick and Easy Process / Handling
- Excellent Communication
- Top-Notch Quality Assurance
- First-Rate Friendly
- Customer Service, Commitment and Dedication

"Get rid of those piled-up bad boards."

"Update to current revision level."

"Prevent down slot machines."

Contact **MicroFirst Gaming's** "Customer Solutions Department" and gain the knowledge to;
Make a Difference, Stay Competitive and Improve your Operations.

THE MicroFirst Gaming® EXPERIENCE

Founded in 1985 **MicroFirst Gaming®** is an award winning, international technology company focused on providing high quality, cost effective solutions. Since its inception **MicroFirst Gaming** has served a variety of industries, including broadcast automation, video signage, hospitality, and gaming, and has continued to push the limits in state-of-the-art technology. Our highly skilled staff, some of whom hold doctorate degrees in their specialty, have over 500 years of combined industry experience. Our in-depth knowledge, vast experience, and dedication to delivering creative, cost-effective solutions has poised us as a leader in technology professional services, visual content, hardware, and software solutions.

At **MicroFirst Gaming** we take great pride in our high standards and quality of work we put forth. We strive to create long-lasting relationships with you, while giving you all the tools, training, and services you need to be at your best.

GAMING LICENSED

MicroFirst Gaming maintains the Top Level Licenses in all major jurisdictions, which include the ability to work on sensitive gaming technology including electronic funds transfer.

MicroFirst Gaming offers a wide variety of Industry Leading Products and Professional Services encompassing the following areas:

Content / Visual Design

- Design + Development for;
 - Slot System Touch Screens
 - Digital Signage
 - Web
 - Print / Copy
 - E-Mailers
 - Kiosk
 - Slot Machines
 - Internet Gaming
 - Mobile Gaming
 - System Bonusing
 - Bonus Games
 - Theming and Branding
- Audio Production and Voice-overs

Technical Professional Services

- Project Management
- Technical Manpower
- Installation
- Go-Live Support
- Specification Writing
- Education and Training
- Slot Machine Compatibility Testing
- System Compatibility Testing
- Network Services
- Regulatory Assistance
- 3rd Party Product Analysis and Evaluation
- Slot System Release Testing

Hardware Solutions

- Gaming Products
- Replacement Components
- Board Repair and Bench Services
- Custom Board Design, Development and Manufacturing
- Server Repairs, Parts and Upgrades
- Custom Tester Development and Manufacturing
- Unique Sign / Attraction Systems

Software Solutions

- iSeries Programming
- Power Packed Applications
- Gaming Products
- Custom Solutions
- Gateways
- Interfaces
- Custom Kiosk Design and Development
- Testing / Diagnostic Applications
- 3rd Party Product Integration
- Security

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